



CREDIT AND REFUND POLICIES

VOLUNRAY WITHDRAWAL

If a team chooses to withdraw in writing and requests a Credit or Refund BEFORE the official start of a tournament*, a Credit or Refund will be issues under the following guidelines:

	At least 7 days prior to the official start of the tournament*		Less than 7 days prior to the official start of the tournament*		On the day the tournament starts or thereafter*	
	Credit	Refund	Credit	Refund	Credit	Refund
Any # of games in the event.	100% Entry Fee	100% Entry Fee	100% Entry Fee	50% Entry Fee	0% Entry Fee	0% Entry Fee
	100% Team Gate Fee	100% Team Gate Fee	100% Team Gate Fee	100% Team Gate Fee	0% Team Gate Fee	0% Team Gate Fee

* Official tournament start is defined at 12:01 AM the day the tournament's first games at scheduled.

TOURNAMENT CANCELLATION

If a tournament is cancelled, a team may be elligible for a Credit of its Entry Fee and Team Gate Fee under the following guidelines:

	Once the tournament has started* and no games have been played.		Less than 1 official game played**		Between 1 and 2 official games played**		2 or more official games played**	
	Credit	Refund	Credit	Refund	Credit	Refund	Credit	Refund
1 - 3 Game Guarantee	100% Entry Fee	100% Entry Fee	75% Entry Fee	100% Entry Fee	50% Entry Fee	50% Entry Fee	No Credit	No Refund
	100% Team Gate Fee	100% Team Gate Fee	0% Team Gate Fee	0% Team Gate Fee	0% Team Gate Fee	0% Team Gate Fee	No Credit	No Refund
		LESS \$100 Administration Fee		LESS \$100 Administration Fee				
4+ Game Guarantee	75% Entry Fee	100% Entry Fee	75% Entry Fee	100% Entry Fee	50% Entry Fee	50% Entry Fee		
	100% Team Gate Fee	100% Team Gate Fee	0% Team Gate Fee	0% Team Gate Fee	0% Team Gate Fee	0% Team Gate Fee		
		LESS \$100 Administration Fee		LESS \$100 Administration Fee				

* Official tournament start is defined at 12:01 AM the day the tournament's first games at scheduled.

** A game will be considered official if play has begun